

"I don't trust those Wall Street bankers 2 "

Understanding and Usage

Crypto	
Finance	
Mobile Apps	
Desktop Sites	
Early Adopter	

Unbanked Millennial

Demographics

25 - 35, California, USA Income: 15,000 - 30,000

Monthly Income Volatility: Somewhat varied

Education: Some College Race/Ethnicity: Black

Unbanked Goals

Receive Direct Deposit Pay Bills

Frustrations

Don't trust banks Avoiding a bank gives more privacy

According to the FDIC

Of the 14.1 million Americans without bank accounts, 36% cite that they don't due to distrust of banks & avoiding banks gives more privacy

Top Expenditures













"They wanted \$15 a month to open a checking account. Yea Right [5] "

Understanding and Usage

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Unbanked Gen Z

Demographics

15 - 24, Texas, USA

Income: less than 15,000

Monthly Income Volatility: varied a lot

Education: High school diploma/in-progress

Race/Ethnicity: Hispanic

Unbanked Goals

Pay for local transportation & fast food Invest/save for the future

Frustrations

Doesn't have enough money to meet the minimum balance requirements

According to the FDIC

Of the 7.1 million American households without bank accounts, 48.9% cite not having enough money for requirements.

The average minimum balance requirement among non-interest bearing accounts was \$622.

Top Expenditures









